

SERVICES AGREEMENT (“AGREEMENT”) BETWEEN K9 UNIVERSITY CHICAGO INC (“K9 UNIVERSITY CHICAGO”), AND PET(S) OWNER

Welcome to K9 University Chicago (“K9U”). Our mission is to give you a professional experience regarding the services we provide. Please excuse us for starting off by requesting that as the owner or the duly authorized agent of the owner (“Owner”; “You”; or “Your”) You make this Agreement with us, but we hope that doing so will minimize misunderstandings and serve us both as a reminder of what each of us is to do regarding your dog (“Pet”), as follows:

Ownership Responsibility & Abandonment.

You certify that you are the legal owner or duly authorized agent and guardian of the Pet(s) left with K9U. Whether you are the Owner or agent/guardian of the Pet, you personally accept all obligations of the Owner, including, but not limited to, full financial responsibility for all services provided, including boarding, daycare, grooming, training, and medical care. If any agent/guardian of the Owner does not want to accept all these obligations, then please make sure that the Owner signs this Agreement, not the agent/guardian, because K9U believes it is essential to know exactly with whom it has its business relationships.

You understand that You are legally obligated to retrieve Your Pet and pay all outstanding balances at the end of the scheduled service. Boarding reservations exceeding three (3) weeks may require pre-payment. Under Illinois law, failure to retrieve a Pet or pay for services is considered abandonment. If You fail to respond to communication or submit payment within three weeks of the scheduled pickup, K9U will issue a 72-hour Final Notice. If no response is received, or as otherwise provided by law, K9U reserves the right to surrender the animal to a shelter or rescue. Relinquishment does not absolve You of your debt to K9U, including, but not limited to, any costs associated with collections by third parties, including lawyers, and You agree to pay all of K9U’s costs, including lawyers’ fees in collecting its debt(s) from You.

Media Release and Photo/Video Consent Agreement.

You hereby grant K9U the irrevocable right and permission for all time to take, use, and publish photographs, video recordings, and/or any other media of Your Pet(s) made and/or produced while in K9U’s care. This includes, but is not limited to, images captured during daycare, boarding, training sessions, grooming, events, and other company-related activities. You understand and agree that such media may be used for promotional, advertising, educational, or marketing purposes in print, digital, and online formats, including, but not limited to, K9U’s website(s), social media platforms, blog postings, and marketing collateral. You also understand that if You attend any K9U hosted and/or sponsored events, group classes, workshops, or related

company activities, You may be photographed or recorded as part of the general documentation of such events. By participating, You consent to the use of Your likeness, voice, and/or image for the company's promotional and marketing purposes, without compensation or further approval. In addition, You acknowledge that all such photographs, recordings, and media shall remain the sole property of K9U and may be edited, altered, copied, published, or distributed at the discretion of the company for any business purpose. You further waive any right to inspect or approve the finished product wherein Your likeness or Your Pet's likeness appears and waive any rights to royalties or other compensation arising from or related to the use of such media.

Medical Authorization & Liability.

You authorize K9U to obtain necessary, urgent, or emergency veterinary care ("Care") for Your Pet while in its care. You agree to be solely responsible for all associated expenses and accept full responsibility for Your Pet's behavior while at K9U or undergoing veterinary care. While K9U will undertake what it deems reasonable steps to contact You prior to obtaining such Care for your Pet, You agree that while Your Pet is in K9U's possession, out of concern for Your Pet's well being, K9U may "play it safe," arrange for such Care, deliver Your Pet to any Care facility as K9U deems advisable, and notify You of such arrangements and delivery after the fact.

Multi-Dog Facility Acknowledgment.

You agree for your Pet to be grouped-housed, exercised, and/or allowed to interact/play with other client-owned Pets while at K9U, as K9U's staff ("Staff") deems appropriate in its sole discretion. Pets will be evaluated on an individual basis and Staff will determine if a Pet(s) remains in group play settings based on the Staff's perceived temperament, size, and other safety considerations. If Your Pet shows signs of stress, anxiety, aggression, or incompatibility with group housing/setting, or if Staff deems it advisable for any other reason, You hereby authorize Staff to modify its care plan in its sole discretion to include specific accommodations, if available. Such accommodations may include, but are not limited to, the removal of Your Pet from group settings and placement into an individual dog play program/environment. You further understand that participation in group settings is not guaranteed and is subject to ongoing evaluation by Staff.

In addition, You understand and acknowledge that, despite K9U's best efforts to maintain a safe and sanitary environment, the nature of a multi-dog facility presents inherent risks. These risks include, but are not limited to, injury, illness, behavioral changes, and the transmission of infectious diseases or parasites. Your acknowledgments apply to all Pets, regardless of whether they are participating in group activities or housed in individual play or kennel areas, because all the Pets have at least some shared spaces and may be exposed to other animals directly or indirectly.

If You request a socialization trial session for Your Pet to be evaluated to participate in

group play, You further acknowledge that You do so with the full understanding and acceptance of the risks associated with direct and/or indirect contact with other client-owned animals.

K9U Personal Items.

You agree and understand that K9U is not responsible for the loss, damage, expenses of any personal items such as leashes, collars, collar tags, toys, bedding, bowls, food, treats, or other items left in the care of K9U that belong to You and/or are otherwise associated with Your Pet.

Waiver & Release of K9U.

You are solely responsible for supervising Your Pet and determining whether or not the services provided by K9U are appropriate for Your Pet. You understand that You and all others who accompany You are participating with Your Pet in these services at Your and their own risk and risk to Your Pet. Pets and Owners of varying degrees of skill, training and experience utilize K9U's services. You are solely responsible for determining if You and/or Your Pet are physically fit and/or adequately skilled to use all such services. It is always advisable, especially if You or Your Pet is pregnant, disabled in any way, or recently suffered and/or continues to suffer from any illness, injury or impairment, to consult a physician and/or veterinarian before undertaking any Pet training or exercise activity and you are urged by K9U to do so. As with all obligations and acknowledgments under this Agreement, this Waiver & Release applies to You and all persons who accompany you to K9U's facilities, and you agree to indemnify K9U to the fullest extent provided by law for any injury or damage to any such person(s) accompanying You regarding any and all matters covered by this Waiver & Release.

Pet activities at K9U are intended to provide a fun and rewarding experience for a Pet and its Owner/handler. However, despite careful and proper preparation, instruction, medical advice, conditioning and equipment, there is still a risk of serious injury, including death, to either the Pet, its owner/handler or other persons or animals. Dogs are pack animals and when "off lead" even the best-trained dogs will act instinctively. Understandably, not all hazards and dangers associated with dog activities can be foreseen. Certain inherent risks include the propensity of any dog to behave in dangerous ways that may result in injury to You, another person or Pet. Other risks include, but are not limited to, the inexperience, negligence or irresponsibility of a dog owner/handler; the inability to predict a dog's reaction to sound, movements, objects, persons, or other animals; and actions by the dog due to fright, anger, stress, insect bites, or natural reactions such as jumping, pulling, resisting and biting. Other risks include the hazards associated with environmental and traffic conditions, acts of God, inclement weather, slip and falls, premises defects, equipment failure, failure in instruction/supervision, and all other circumstances inherent to dogs and/or outdoor activities. Should You attempt to break up a fight or restrain a dog, including but not limited to your own Pet(s), you may be attacked and severely mauled by Your Pet(s) or the other dog(s), or attacked by another dog's owner/handler. In this regard, You

acknowledge that it is impossible for K9U and/or any independent contractor(s) involved in any event(s) on or off K9U's premises to guarantee any of the foregoing will not occur, and to the extent allowed by law, you absolve K9U, its owner(s), management, employee(s), and agents from all liability therefore as provided herein and below.

Owner's Indemnification and Waiver and Release of All Claims and Liability.

Please read this form carefully and be aware that in consideration for permission to use this facility, You will be expressly assuming the risk and legal liability and waiving and releasing all claims for injuries, damages or loss which You or Your Pet might sustain as a result of participating in any and all activities connected with and associated with use of this facility and surrounding area. You recognize and acknowledge that use of this facility and the surrounding area for dog activities and participating in dog activities entails certain risks of damage, loss or injury to animals, persons or property (including to You, other persons, Your Pet and other Pets), and You voluntarily agree to assume the full risk of and responsibility for any injuries, damages, loss, liability, costs and expenses, regardless of severity, extent or amount, that (a) You, Your Pet or any other person accompanying You or Your Pet might sustain or incur as a result of Your presence in K9U's facility and surrounding area and/or participating in any and all activities connected with or associated with use of such facility and surrounding area or (b) any other person or animal might sustain as a result of You or Your Pets actions or conduct in connection with or arising out of Your presence in this facility and surrounding area or your participating in any and all activities connected with, or associated with use of K9U's facility and surrounding area.

You hereby hold K9U and its owners, officers and employees harmless from any and all lawsuits, including negligence lawsuits brought against them by guests and any person accompanying You and/or the Owner. You and each guest agree to and does specifically assume all risks of personal injury, property loss or other damages including risks associated with the use of any equipment and participating in classes and programs. The assumption of risk includes environmental, theft and contagion risks in addition to risk associated with the use of K9U Chicago's programs and advisory services. Furthermore, You and all guests waive any and all claims against K9U, its owners, management, employees, and agents for any personal injury, property injury, property loss or other damages connected to or arising out of any of the aforesaid risks. Without limiting the foregoing, K9U is not responsible for consequential or remote damages.

You hereby agree to waive, relinquish, release and forever discharge K9U, its owners, management, employees, and agents, as well as (b) any independent contractor assisting or working on behalf of K9U, from any and all claims or causes of action for damages, injury, loss, liability or expenses that You may now have or which may accrue hereafter to You and/or any other person claiming through You or on Your behalf and arising out of, connected with, or in any way associated with use of K9U's facility and surrounding area. You further agree to indemnify and hold harmless and defend K9U, its owners, management, employees, and agents, as well as

(b) any volunteer assisting or working on behalf of K9U from and against any and all losses, claims, damages, liabilities, cause of actions and expenses (including but not limited to court costs and attorney fees) occurring, growing out of, incident to, or resulting directly or indirectly from your use of K9U's facility and surrounding area, including without limitation any losses, claims, damages, liabilities, cause of actions and expenses on account of personal injury to or death of any person or animal, or damages to property of any person or entity, including but not limited to K9U and independent contractors working for and/or otherwise associated with, K9U.

YOU ACKNOWLEDGE THAT YOU HAVE READ AND FULLY UNDERSTAND THE ABOVE IMPORTANT INFORMATION, INCLUDING BUT NOT LIMITED TO, WARNINGS REGARDING RISK, ASSUMPTION OF RISK, AND WAIVER AND RELEASE OF ALL CLAIMS. IF REGISTERING ON-LINE, YOUR ON-LINE OR FACSIMILE SIGNATURE SHALL SUBSTITUTE FOR AND HAVE THE SAME LEGAL EFFECT AS AN ORIGINAL FORM SIGNATURE.

Agreed this _____ day of _____, 202____.

Owner (If a Corporation or LLC, Insert Title)

By: Its _____